



C/O IDX
P.O Box 989728
West Sacramento, CA 95798-9728

<<FirstName>> <<LastName>>
<<Address1>>
<<Address2>>
<<City>>, <<State>> <<Zip>>

Bridgewater College
402 E College St
Bridgewater, VA 22812

To Enroll, Please Call:
1-833-664-1998
Or Visit:
<https://app.idx.us/account-creation/protect>
Enrollment Code: <<Enrollment>>

April 27, 2021

Re: Notification of Data Security Incident

Dear <<FirstName>> <<LastName>>,

I am writing to inform you of a data security incident experienced by Bridgewater College (“Bridgewater”) that may have involved your personal information. Bridgewater takes the privacy and security of your personal information very seriously. This letter contains information about the incident and steps you can take to ensure your personal information is protected.

What Happened? Through an investigation conducted in collaboration with digital forensics professionals, Bridgewater learned on November 18, 2020 that three Bridgewater employee email accounts had been accessed without authorization. Upon discovering this activity, Bridgewater took immediate steps to secure the accounts, determine what happened and whether personal information was involved. On March 3, 2021, Bridgewater determined that some of your personal information was contained within the affected email accounts. Out of an abundance of caution, we are notifying you of the incident and providing you with information about the steps you can take to protect your personal information.

What Information Was Involved? The personal information that was involved may have included: <<INSERT VARIABLE TEXT>>

What Are We Doing? As soon as we discovered the incident, we took the steps referenced above. We also enhanced the security of our system in an attempt to prevent any similar incident from occurring in the future. In addition, we are offering you information about steps you can take to help protect your personal information, including enrolling in the complimentary credit monitoring and identity protection services we are making available to you for 12 months through IDX, as described below.

What Can You Do? Please review this letter carefully and follow the recommendations on the enclosed page titled “Steps You Can Take to Further Protect Your Information.” We strongly encourage you to enroll in the credit monitoring and identity protection services we are offering at no cost to you. To enroll, please visit <https://app.idx.us/account-creation/protect> or call 1-833-664-1998. To receive credit monitoring services, you must be over the age of 18, have established credit in the U.S., have a Social Security number in your name, and have a U.S. residential address associated with your credit file. Additional information describing the services is included with this letter. Please note you must enroll by July 27, 2021. If you have questions or need assistance, please call IDX at 1-833-664-1998.

For More Information: Further information about how to protect your personal information appears on the following page. If you have questions concerning this incident, please contact our dedicated call center at 1-833-664-1998, Monday-Friday (excluding holidays), from 9 am - 9 pm Eastern Time.

We take your trust in us and this matter very seriously. Please accept our sincere apologies for any worry or inconvenience that this may cause you.

Sincerely,

Kristy Rhea

Kristy Rhea
Director of Information Technology
Bridgewater College

Steps You Can Take to Further Protect Your Information

Review Your Account Statements and Notify Law Enforcement of Suspicious Activity: As a precautionary measure, we recommend that you remain vigilant by reviewing your account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You also should promptly report any fraudulent activity or any suspected incidence of identity theft to proper law enforcement authorities, your state attorney general, and/or the Federal Trade Commission (FTC).

Copy of Credit Report: You may obtain a free copy of your credit report from each of the three major credit reporting agencies once every 12 months by visiting <http://www.annualcreditreport.com/>, calling toll-free 877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can print this form at <https://www.annualcreditreport.com/cra/requestformfinal.pdf>. You also can contact one of the following three national credit reporting agencies:

TransUnion

P.O. Box 1000
Chester, PA 19016
1-800-916-8800
www.transunion.com

Experian

P.O. Box 9532
Allen, TX 75013
1-888-397-3742
www.experian.com

Equifax

P.O. Box 740241
Atlanta, GA 30374
1-866-349-5191
www.equifax.com

Fraud Alert: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least 90 days. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact any of the three credit reporting agencies identified above. Additional information is available at <http://www.annualcreditreport.com>.

Security Freeze: Under U.S. law, you have the right to put a security freeze on your credit file for up to one year at no cost. This will prevent new credit from being opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A security freeze is designed to prevent potential creditors from accessing your credit report without your consent. As a result, using a security freeze may interfere with or delay your ability to obtain credit. You must separately place a security freeze on your credit file with each credit reporting agency. In order to place a security freeze, you may be required to provide the consumer reporting agency with information that identifies you including your full name, Social Security number, date of birth, current and previous addresses, a copy of your state-issued identification card, and a recent utility bill, bank statement or insurance statement.

Additional Free Resources: You can obtain information from the consumer reporting agencies, the FTC or from your respective state Attorney General about fraud alerts, security freezes, and steps you can take toward preventing identity theft. You may report suspected identity theft to local law enforcement, including to the FTC at **Federal Trade Commission**, 600 Pennsylvania Ave, NW, Washington, D.C. 20580, or online at consumer.ftc.gov and www.ftc.gov/idtheft, or to the Attorney General in your state. Residents of New York, Maryland, North Carolina, and Rhode Island can obtain more information from their Attorneys General using the contact information below.

New York Attorney General

Bureau of Internet and
Technology Resources
28 Liberty Street
New York, NY 10005
www.ag.ny.gov
1-212-416-8433

Maryland Attorney General

200 St. Paul Place
Baltimore, MD 21202
www.oag.state.md.us
410-528-8662

North Carolina Attorney General

9001 Mail Service Center
Raleigh, NC 27699
www.ncdoj.gov
1-919-716-6000

Rhode Island Attorney General

150 South Main Street
Providence, RI 02903
www.riag.ri.gov
1-401-274-4400

You also have certain rights under the Fair Credit Reporting Act (FCRA): These rights include the right to know what is in your file; to dispute incomplete or inaccurate information; to have consumer reporting agencies correct or delete inaccurate, incomplete, or unverifiable information. For more information about the FCRA, and your rights pursuant to the FCRA, please visit http://files.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf.

